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Before the Federal Communications Commission Washington, D.C. 20554

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In the Matter of)	
Access Charge Reform) CC Docket No. 96-262	
Price Cap Performance Review for Local Exchange Carriers) CC Docket No. 94-1	
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Interexchange Carrier Purchases of Switched)	
Access Services Offered by Competitive Local) CCB/CPD File No. 98-63	
Exchange Carriers)	

REPLY COMMENTS OF CTSI, INC.

CTSI, Inc.("CTSI"), by its counsel, and pursuant to the Commission's August 27, 1999, Notice of Proposed Rulemaking ("NPRM"), submits these Reply Comments in the above-captioned proceeding. CTSI emphasizes two points. First, the Commission should assure that any benchmark approach is not burdensome to CLECs. Second, if the Commission does adopt a benchmark approach, it must take into account the unique nature of CLECs serving rural or less densely populated markets and must not adopt as the benchmark the ILEC's rates in whose service area the CLEC is operating.

I. The Commission Must Approach Benchmark Regulation With Caution

The Commission should be wary of adopting a benchmark approach to regulation of CLEC interstate access charges. CTSI believes that market forces are sufficient to discipline

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CLEC access charges, and that reliance on market forces is the least intrusive method to address CLEC access charges. If the Commission chooses to adopt a benchmark approach, the Commission must do so in a manner that is not burdensome to CLEC's. The Commission should assure that benchmark regulation does not cause economic harm to CLECs, create undue administrative burdens, create barriers to entry for prospective CLECs, or stifle competition. The Commission's past experience with benchmark regulation, of cable service rates under the 1992 Cable Act, shows that this type of regulation can easily turn about to be extremely burdensome and complicated.

In order to avoid burdensome benchmark regulation, the Commission must refrain from adopting a benchmark that establishes a maximum lawful rate that is so low as to fail to address the CLECs' higher per customer costs, including any costs of compliance imposed by benchmark regulation. The Commission should also avoid undue administrative costs that a benchmark approach could impose on CLECs and regulators. Finally, the Commission should not establish a benchmark that effectively requires CLECs to abide by the same rate structure as the ILECs.

II. ILEC Rates Are Not An Appropriate Benchmark for CLEC Rates

In no event should the Commission determine that the benchmark for a CLEC is the ILEC rates in whose service area the CLEC competes. As explained below, a benchmark rate set to ILEC rates would be burdensome to many CLECs, especially CLECs in rural or less densely populated areas. CLECs vary greatly in size, form, financing, business plan, and technology, and

¹ Implementation of Sections of the Cable Television Consumer Protection and Competition Act of 1992 - Rate Regulation, MM Docket No. 92-266, 8 FCC Rcd 5631 (1993).

their costs per subscriber vary greatly. No single rate level can accommodate all of the variations among the CLECs. Any benchmark regulation must consider that some CLECs will need to charge beyond the benchmark in order to accommodate their particular circumstances. At most, ILEC rates should serve only as the starting point in the Commission's analysis, and then be adjusted upward based on these factors and the factors described below.

CLECs are start-up companies. As such, CLECs initially have fewer customers over which to spread costs in contrast to long established ILECs who possess an overwhelming share of local service subscribers. Thus, CLEC access rates can be expected to be higher during the start-up phase when costs per subscriber served is relatively high.² In addition, a CLEC's cost per subscriber will be higher than those of an ILEC because of lack of economies of scale, costs of obtaining state certification, franchising and rights-of-way costs, and building access contracts and fees. As the Commission observed in the *NPRM*, "[w]e acknowledge that CLEC access rate may, in fact, be higher due to the CLECs' high start-up costs for building new networks, their small geographic service areas, and the limited number of subscribers over which CLECs can distribute costs."³

The Commission must also consider that the decision of how much of start-up costs should be recovered initially, or deferred, is a key discretionary business decision. Rates are not unreasonable under the Act merely because a start-up company charges somewhat higher rates to relatively fewer customers. Experience has shown that new competitive services do not need to

² See Comments of McLeodUSA at 3.

³ *NPRM*, para. 244.

be rate regulated, but instead will be disciplined by the marketplace. For example, compare the cost of a home computer in 1990 with the cost of one today, or compare the cost of a digital television today with what it will likely cost in five years. It is not at all unreasonable to expect the relatively new CLECs to have higher per unit costs and rates than those of the ILECs who have been operating for decades.

III. CLECs Providing Service to Rural or Less Densely Populated Areas Have Unique Costs and Circumstances, And Should Not Be Benchmarked Against ILEC Rates

In addition to the differences between CLECs and ILECs in general, the Commission must be mindful that CLECs serving rural or less densely populated areas have unique costs and circumstances that make benchmarking them against ILEC rates even less appropriate. Rural CLECs have fewer customers and they are spread out over larger geographic areas. Thus, a rural CLEC has a higher cost per customer to deploy its services. In addition, many ILECs, including the ones in the service areas provided by CTSI, average their rates throughout the state. Since rural CLECs do not have the benefit of offsetting rural expenses with an urban subscriber base, the CLEC must charge more for access than a rate averaged ILEC in the same market in order to recover those costs.⁴ Thus, subsidized ILEC local service rates would effectively cap a CLEC's ability to recover its investment in these markets. The higher cost of entering a rural or less densely populated area, and the effects of averaging on the rates in those areas, have already discouraged many CLECs from aggressively targeting third tier and rural local exchange markets. In considering the proposals made in the Notice, the Commission must be careful not

⁴ See Comments of RCI at 1.

to erect further barriers to CLEC entry in such markets by establishing as a benchmark the average rate charged by the ILEC serving those markets.

IV. The Commission Should Adopt The Least Intrusive Benchmark Possible For CLECs Providing Service To Rural Or Less Densely Populated Areas

Many parties agree that the Commission should adopt the least intrusive means of regulation.⁵ If the Commission adopts a benchmark approach, it should for the above reasons adopt a benchmark that permits CLECs to charge, and requires IXCs to pay, rates that are higher than the ILEC rate in whose area the CLEC competes. CTSI and others⁶ suggest that the Commission therefore consider choosing as a benchmark a rate that is among the high end of ILEC rates such as National Exchange Carrier Association ("NECA") rates.

NECA rates more accurately reflect the position of CLECs. Like the NECA carriers, rural CLECs have relatively small networks and carry relatively small volumes of traffic on their networks. NECA rates more closely approximate the unique costs and circumstances of providing service in less densely populated areas experienced by CLECs. In addition to NECA, the proposal by The Association for Local Telecommunications Services ("ALTS") also considers the costs and circumstances of the small rural carriers.

Therefore, if the Commission chooses any benchmark for rural CLECs, that benchmark should be one, like NECA that considers the factors unique to providing service in less densely populated areas.

⁵ See Comments of Bell Atlantic at 24-27; GTE at 49; MCI WorldCom at 18.

⁶ See Comments of McLeodUSA at 4, 5.

V. Conclusion

For the foregoing reasons, CTSI, Inc. submits that the Commission should not establish a benchmark that limits rural CLECs to charging the same rates for access as the ILEC in their area. If the Commission chooses to establish benchmark rates, it should use NECA, or higher, rates as the benchmark, especially in rural or less densely populated areas.

Respectfully submitted,

Russell M. Blau

Tamar E. Finn

SWIDLER BERLIN SHEREFF FRIEDMAN, LLP

3000 K Street, N.W., Suite 300

Washington, D.C. 20007-5116

(202) 424-7500 (phone)

(202) 424-7645 (fax)

Counsel for CTSI, Inc.

CERTIFICATE OF SERVICE

I, Denise Robinson, do certify that on November 29, 1999, copies of the accompanying Reply Comments of CTSI, Inc. were either hand-delivered, or deposited in the U.S. Mail, first-class, postage prepaid to the persons on the attached service list.

Denise Robinson Denise Robinson

VIA HAND DELIVERY

Magalie Roman Salas, Secretary Federal Communications Commissions The Portals - TW-A325 445 Twelfth Street, S.W. Washington, DC 20554

VIA HAND DELIVERY

Dorothy Atwood Chief, Enforcement Division Federal Communications Commission Common Carrier Bureau 445 12th Street, S.W. - Suite 5A848 The Portals Washington, DC 20554

VIA HAND DELIVERY

Linda Kinney Federal Communications Commission 445 12th Street, S.W. Suite 8-B115 The Portals Washington, DC 20554

VIA HAND DELIVERY

William Bailey
Federal Communications Commission
445 12th Street, S.W. - 8TH Floor
The Portals
Washington, DC 20554

VIA HAND DELIVERY

Kyle D. Dixon Federal Communications Commission 445 12th Street, S.W. - 8TH Floor The Portals Washington, DC 20554

VIA HAND DELIVERY

Chairman William E. Kennard Federal Communications Commission 445 12th Street, S.W. - Suite B201 The Portals Washington, DC 20554

VIA HAND DELIVERY

Susan Ness, Commissioner Federal Communications Commission 445 12th Street, S.W. The Portals Washington, DC 20554

VIA HAND DELIVERY

Harold Furchtgott-Roth, Commissioner Federal Communications Commission 445 12th Street, S.W. - 8TH Floor The Portals Washington, DC 20554

VIA HAND DELIVERY

Michael K. Powell, Commissioner Federal Communications Commission 445 12th Street, S.W. - 8TH Floor The Portals Washington, DC 20554

VIA HAND DELIVERY

Gloria Tristani, Commissioner Federal Communications Commission 445 12th Street, S.W. - 8TH Floor The Portals Washington, DC 20554

VIA HAND DELIVERY

Sarah Whitesell Federal Communications Commission 445 12th Street, S.W. - 8TH Floor The Portals Washington, DC 20554

VIA HAND DELIVERY

Jane Jackson Federal Communications Commission 445 12th Street, S.W. - 5th Floor The Portals Washington DC 20554

VIA HAND DELIVERY

Rich Lerner Federal Communications Commission 445 12th Street, S.W. - 5th Floor The Portals Washington DC 20554

VIA HAND DELIVERY

Larry Strickling
Federal Communications Commission
445 12th Street, S.W. - 5th Floor
The Portals
Washington DC 20554

VIA HAND DELIVERY

Tamara Preiss
Federal Communications Commission
445 12th Street, S.W. - 5th Floor
The Portals
Washington DC 20554

VIA HAND DELIVERY

Yog Varma
Federal Communications Commission
445 12th Street, S.W. - 5th Floor
The Portals
Washington DC 20554

VIA HAND DELIVERY

International Transcription Service 1231 20th Street, N.W. Washington, DC 20036

VIA HAND DELIVERY

Kathryn Brown
Federal Communications Commission
445 12th Street, S.W. - 8th Floor
The Portals
Washington DC 20554

Stuart Polikoff
OPASTCO
21 Dupont Circle, NW, Suite 700
Washington, DC 20036

David A. Irwin Irwin, Campbell & Tannenwald, PC 1730 Rhode Island Ave., NW, Suite 200 Washington, DC 20036-3101

George N. Barclay Michael J. Ettner General Services Administration 1800 F Street, NW, Room 4002 Washington, DC 20405

Susan M. Eid Richard A. Karre MediaOne Group, Inc. 1919 Pennsylvania Ave., NW, Suite 610 Washington, DC 20006

Alfred G. Richter, Jr.
Roger K. Toppins
Michael J. Zpevak
Thomas A. Pajda
SBC Communications, Inc.
One Bell Plaza, Room 3003
Dallas, TX 75202

Herbert E. Marks Brian J. McHugh Squire, Sanders & Dempsey, LLP 1201 Pennsylvania Ave., NW P.O. Box 407 Washington, DC 20044

Charles D. Gray James B. Ramsay National Association of Regulatory Utility Commissions 1101 Vermont Avenue, NW, Suite 200 Washington, DC 20006

Carolyn C. Hill ALLTEL Communications, Inc. 601 Pennsylvania Ave., NW, Suite 720 Washington, DC 20004

Brian Conboy Thomas Jones Willkie Farr & Gallagher 3 Lafayette Center 1155 21st Street, NW Washington, DC 20036

Colleen Boothby Levine, Blaszak, Block & Boothby, LLP 2001 L Street, NW, suite 900 Washington, DC 20036 Kent. F. Heyman Scott A. Sarem Richard E. Heatter MGC Communications, Inc. 3301 N. Buffalo Drive Las Vegas, NV 89129 Jonathan E. Canis Charles M. Oliver Enrico Soriano Kelley Drye & Warren, LLP 1200 19th Street, NW, 5th Floor Washington, DC 20036

Margot Smiley Humphrey Koteen & Naftalin, LLP 1150 Connecticut Ave., NW, Suite 1000 Washington, DC 20036-4104 Doug Dawson Competitive Communications Group 6811 Kenilworth Ave., STE. 302 Riverdale, MD 20737

Lawrence E. Sarjeant
Linda L. Kent
Keith Townsend
John W. Hunter
Julie E. Rones
United States Telephone Association
1401 H Street, NW, Suite 600
Washington, DC 20005

Mark L. Evans Geoffrey M. Klineberg Kellogg, Huber, Hansen, Todd & Evans, PLLC 1301 K Street, NW, Suite 1000 West Washington, DC 20005

Rodney L. Joyce J. Tomas Nolan Shook, Hardy & Bacon LLP 600 14th Street, NW, Suite 800 Washington, DC 20005-2004 Gregory J. Vogt Daniel J. Smith Wiley, Rein & Fielding 1776 K Street, NW Washington, DC 20006-2304

Betty D. Montgomery Steven T. Nourse Public Utilities Section Public Utilities Commission of Ohio 180 E. Broad Street Columbus, OH 43215

Lawrence G. Malone New York Public Service Commission 3 Empire State Plaza Albany, NY 12223-1350 Albert H. Kramer Robert F. Aldrich Dickstein Shapiro Morin & Oshinsky LLP 2101 L Street, NW Washington, DC 20037-1526

Alan Buzacott MCI WORLDCOM, Inc. 1801 Pennsylvania Ave., NW Washington, DC 20006

Richard J. Johnson Michael J. Bradley MOSS & BARNETT 4800 Norwest Center 90 South Seventh Street Minneapolis, MN 55402-4129

Kraskin, Lesse & Cosson, LLP 2120 L St. N.W., Suite 520 Washington, D.C. 20037

M. Robert Sutherland Richard M. Sbaratta BELLSOUTH CORPORATION Suite 1700 1155 Peachtree Street, N.E. Atlanta, Georgia 30309-3610

Gail L. Polivy GTE Service Corporation 1850 M Street, N.W. Suite 1200 Washington, D.C. 20036

Thomas R. Parker GTE Service Corporation 600 Hidden Ridge, MS HQ-E03J43 P.O. Box 152092 Irving, Texas 75015-2092 Kenneth A. Kirley Associate General Counsel McLeodUSA Telecommunications Srvs., Inc. 400 S. Highway 169, No. 750 Minneapolis, MN 55426

Jonathan Askin Vice president - Law Emily Willians, Sr. Attorney The Assoc. for Local Telecommunications Srvs. 888 - 17th St., NW, Suite 900 Washington, D.C. 20006

Rodney L. Joyce J. Thomas Nolan SHOOK, HARDY & BACON, LLP 600 14th Street, NW, Suite 800 Washington, D.C. 20005-2004 Michael E. Glover Edward Shakin KELLOGG, HUBER, HANSEN, TODD & EVANS, P.L.L.C. 1301 K St., NW, Suite 1000 West Washington, D.C. 20005

Mark C. Rosenblum
Peter H. Jacoby
Judy Sello
AT&T CORP.
295 North Maple Avenue
Basking Ridge, New Jersey 07920

John W. Katz, Esq.
Special Counsel to the Governor
Director, State Federal Relations
Office of the State of Alaska, Suite 336
444 North Capitol Street, N.W.
Washington, D.C. 20001

Robert M. Halperm CROWELL & MORING, LLP 1001 Pennsylvania Avenue, N.W. Washington, D.C. 20004

Laura H. Phillips J. G. harrington DOW, LOHNES & ALBERTSON, PLLC 1200 New Hampshire Avenue, N.W., Suite 800 Washington, D.C. 20036

Laurence E. Harris David S. Turetsky TELIGENT, INC. 8065 Leesburg Pike, Suite 400 Vienna, Virginia 22182

Terri B. Natoli Edward B. Krachmer TELIGENT, INC. 8065 Leesburg Pike, Suite 400 Vienna, Virginia 22182 Charles C. Hunter Catherine M. Hannon Hunter Communications Law Group 1620 I Street, N.W., Suite 701 Washington, D.C. 20006

L. Marie Guillory
Daniel Mitchell
The National Telephone Cooperative Assn.
4121 Wilson Boulevard, Tenth Floor
Arlington, VA 22203-1801

Leon M. Kestenbaum Jay C. Keithley H. Richard Juhnke 1850 M Street, N.W., 11TH Floor Washington, D.C. 20036 David M. Sohn
Julie A. Veach
WILMER, CUTLER & PICKERING
2445 M Street, N.W.
Washington, D.C. 20037-1420

Jeffry Brueggeman US WEST, INC. 1801 California Street Denver, CO 80202

David Cosson Kraskin, Lesse & Cosson, LLP 2120 L St., N.W., Suite 520 Washington, D.C. 20037

Joan M. Griffin KELLEY DRYE & WARREN, LLP 1200:-19TH St., N.W., Suite 500 Washington, D.C. 20036

James L. Casserly Ghita J. Harris-Newton MINTZ, LEVIN, COHN, FERRIS, GLOVSKY AND POPEO, P.C. 701 Pennsylvania Ave., N.W., Suite 900 Washington, D.C. 20004 John H. Harwood, II Samir Jain WILMER, CUTLER & PICKERING 2445 M Street, N.W. Washington, D.C. 20037-1420

Keith Townsend John Hunter Julie E. Rones UNITED STATES TELEPHONE ASSN. 1401 H Street, N.W., Suite 600 Washington, D.C. 20005

Joseph Dibella 1320 North Courthouse Road Eight floor Arlington, Virginia 22201

Danny E. Adams Robert J. Aamoth KELLEY DRYE & WARREN, LLP 1200:-19TH St., N.W., Suite 500 Washington, D.C. 20036